

STANDARD FORM FOR PRESENTATION OF OVERCHARGE CLAIMS

Overcharge claims must be filed within 180 days of delivery of shipment. Claims may be filed by submitting this form online or by letter. If the claim is submitted on line, please mail or fax a copy of each bill listed. Claims will be acknowledged within 30 days of receipt. Please include CTII PRO numbers in all correspondence.

CLAIMANT'S NAME (PLEASE PRINT)		CTII CLAIM #	
CLAIMANT'S ADDRESS		CITY	CURRENT DATE
YOUR REFERENCE CLAIM #*	CLAIM AMOUNT	CLAIMANT'S TELEPHONE #	STATE ZIP CODE
		CLAIMANT'S FAX #	

*Please assign a dedicated number for your reference. National Motor Freight Classification rules and CTII rules governing the filing and documentation of overcharge claims are provided on the back of this form.

NATURE OF OVERCHARGE

Check one only:

- | | |
|---|--|
| <input type="radio"/> RATE | <input type="radio"/> WEIGHT (1) |
| <input type="radio"/> DESCRIPTION (1) | <input type="radio"/> CLASSIFICATION |
| <input type="radio"/> OVERPAYMENT | <input type="radio"/> PAYMENT IN ERROR |
| <input type="radio"/> DUPLICATE PAYMENT (2) | <input type="radio"/> DISCOUNT APPLICATION
IN ERROR |
| <input type="radio"/> OTHER (SPECIFY) _____ | |

FREIGHT BILL NUMBER(S)

Attach a copy of each bill listed

_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

(1) Shipper - Attach original and correct bills of lading or original paid freight bill. Consignee - Attach certified weight ticket, corrected bill of lading (from the shipper) or original paid freight bill. (2) Shipper or consignee - Attach original freight bill and photocopies of cancelled drafts or checks.

Tariff authority _____

Discount Item # _____

All Class and Weight disputed claims must be supported with the shipper's bill of lading for each shipment claimed. Brochures and bills of lading will not be accepted. All claims must be itemized per shipment/pro. The itemized amounts must balance with the total amount claimed. Please make copies of your claim documents prior to filing as the original documents will no long be returned with the claim disposition information.

DETAILED STATEMENT OF CLAIM - Please include full tariff authority and full discount information

PREPARER'S NAME	
PREPARER'S PHONE NUMBER	PREPARER'S E-MAIL

SEND OR FAX TO CENTRAL TRANSPORT, ATTN OVERCHARGE CLAIMS:

Tariff CTII 100

Item 460

Procedures Governing the Processing, Investigation and Disposition of Overcharge and Duplicate Payment Claims

The provisions herein are similar to but differ in some significant ways from the provisions provided in the NMFC 100 Series, Items 300201, 300202 and 300203. The provisions herein take precedence over and expand upon those items.

Application:

The provisions set forth herein govern the processing of claims by CTII for overcharges and duplicate payments for the transportation of property in interstate or foreign commerce by CTII.

Definitions:

- (a) "Overcharge," means an overcharge as defined in Sections 204a (6) and 406a (6) of the Interstate Commerce Act. It also includes duplicate payments as defined in paragraph (b),
- (b) "Duplicate Payment" means two or more payments for transporting the same shipment. When one or more payments is not in the exact amount of the applicable tariff rates and charges, refunds shall be made on the basis of the excess amount over the applicable tariff rates and charges.
- (c) "Claimant" means any shipper or receiver, or its authorized agent, filing a request with CTII for the refund of an overcharge and/or duplicate payment.

Filing and Processing of Claims:

- (a) A claim for overcharge or duplicate payment shall not be paid unless filed in writing or electronically communicated (when agreed to by the carrier and shipper or receiver involved) with the carrier that collected the transportation charges. The collecting carrier shall be the carrier to process all such claims. When a claim is filed with another carrier that participated in the transportation, that carrier shall transmit the claim to the collecting carrier within fifteen (15) days after receipt of the claim. If the collecting carrier is unable to dispose of the claim for any reason; the claim may be filed with or transferred to any participating carrier for final disposition.
- (b) A single claim may include more than one shipment provided the claim on each shipment involves (1) the same tariff issue or authority or circumstances, (2) single line service by the same carrier, or (3) service by the same interline carriers. The ICC Termination Act of 1995 amended the Interstate Commerce Act by adding 49 U.S.C. 13710 (a)(3)(B) as follows: "*If a shipper seeks to contest the charges originally billed or additional charges subsequently billed, the shipper may request that the Board determine whether the charges billed must be paid. A shipper must contest the original bill or subsequent bill within 180 days of receipt of the bill in order to have the right to contest such charges.*"

CTII Specific Exceptions and Methods of Payment:

- (a) In all cases of claims filed with CTII for overcharges and/or duplicate payments and shipper or receiver (debtor) of the specific shipments involved has open invoices with CTII that are more than 60 days old, CTII will offset amounts determined due in such cases against outstanding amounts receivable from shipper or receiver (debtor).
- (b) If a shipper or consignee (debtor) wishes to contest a freight bill he must do so within 180 days of its receipt of the freight bill. For purposes of this tariff and for claims filed with CTII, shipper's or consignee's (debtor's) receipt of the freight bill shall be deemed to be the lesser of the actual date of receipt or 10 days after the delivery date of the freight.

Inclusion of NMFC Provisions by Reference:

In addition to the specific provisions contained herein applicable specifically in connection with Central Transport International, Inc., in exception to NMFC provisions, all other provisions of the NMFC are applicable hereto and contained herein by reference thereto.