


CENTRAL TRANSPORT®
CARGO LOSS/DAMAGE CLAIM

A cargo claim is a demand for compensation given by a carrier for any loss or damage to goods caused by that carrier. Please refer to NMFC Rule 300100 and Title 49 Part 370 for cargo claim submission and processing guidelines.

In the event of concealed damage (damage or loss within the shipping container(s) that could not have been determined at the time of delivery), notice of such damage or loss must be provided to the carrier within 5 business days from the date of delivery.

Date of filing: _____

Pro Number: _____

Claimant (Company): _____ Claimant (Ref#): _____

Claimant (Contact Person): _____

If Claimant is 3rd party or not listed on BOL, Claimant is representing: _____

Address Line 1: _____

Address Line 2 (Optional): _____

City: _____ State/Province: _____

Zip/Postal Code: _____

Email Address: _____

Phone Number: _____ Ext.: _____

Claim Type (must check one)

- Damage
- Concealed Damage
- Damage AND Shortage
- Complete Shortage (missing)
- Partial Shortage
- Concealed Shortage

Required Supporting Documents (Claims without proper support are subject to denial):

- Cost Verification (Mfg Cost or Original Invoice)
- Burden of Proof (Pictures, statements, etc)
- Inspection: Central Transport requires a self-inspection for damage claims over \$500. A joint third party inspection may be required for damage claims over \$5,000.

# OF PIECES	DESCRIPTION OF COMMODITY	NEW OR USED?	TOTAL AFFECTED WEIGHT	COST PER UNIT	AMOUNT OF CLAIM
				\$	\$
				\$	\$
				\$	\$
				\$	\$
				\$	\$
				\$	\$

To submit claim, send completed form and all supporting documents to:

By email: cs.claims@centraltransport.com

By mail: **CENTRAL TRANSPORT
ATTN: CLAIMS DEPARTMENT
12225 STEPHENS ROAD
WARREN, MI 48089**

By fax: (586) 467-1756

TOTAL \$



All claims must be submitted within 9 months of delivery unless further restrictions apply. Refer to items 779 & 780 in the **CT100 Rules Tariff** for any limitations of liability.

Please direct all claims related correspondence to: cs.claims@centraltransport.com

To check the status of a claim, please visit www.centraltransport.com

Claimant's signature: _____