

SHIPPING TO AND FROM MEXICO **CENTRAL TRANSPORT**



*Just because your shipment has to leave the country,
doesn't mean you have to lose control.*

Central Transport understands the complexity and sensitivity of International shipping. We now have alliances with a diverse carrier base in Mexico to maximize our coverage and cost efficiency.



Our all-inclusive, door-to-door service is complemented by a bilingual customer service team able to provide you with critical customer support.

Our goal is to provide you with extensive coverage, superior service, and the flexibility you need when shipping to and from Mexico. We service most major cities in Mexico.

Central Transport is the only cross-border LTL carrier with this level of all-inclusive service!

- Cost effective and simplified rates
- Reduced shipment handling
- Increased service speed
- Easy, stress free shipping using only one freight bill
- Brokerage services available
- Bilingual Customer Service



Let us strengthen your international supply chain

Shipping to or from Mexico:

Call: (586) 467-1900

Email: 780.cs.espanol@centraltransport.com

Web: www.centraltransport.com

LTL shipping "South of the Border" is simple & worry free when you ship with

CENTRAL TRANSPORT

Questions? Contact Central Transport Border Specialist: 780.cs.espanol@centraltransport.com

Central Transport provides transportation and customs solutions for customers shipping to or from Mexico. We are able to offer very competitive prices due to strong partnerships with a network of trusted Mexican carriers and the convenience of one single invoice for all services. We also offer 'flat fee' brokerage services so we can provide a true door-to-door service unique to the industry. Our website provides further information and useful tools including links to service area maps, contact information, rules tariff, etc.

Website: www.centraltransport.com

What services do we offer in Mexico? LTL and door-to-door service for U.S.→MEX or MEX→U.S. shipping as well as LTL service for Intra-Mexico shipments. For any additional service types such as Truckload, Guaranteed, or Expedited service Intra-Mexico, please contact your sales representative.

Can I track my shipment? While your shipment is in the U.S., you can track the shipment independently using your online customer portal, MyCentral at <https://mycentral.goctii.com>. Once your shipment enters Mexico, it can be tracked by a Central Transport Border Specialist at (586) 939-7000 or at 780.cs.espanol@centraltransport.com.

THE PROCESS: *Central Transport is C-TPAT, FAST, & PIP certified.***

Southbound:

1. Central Transport picks up the freight in the U.S. or Canada.
2. The freight is moved to our nearest U.S. border city terminal (usually Laredo or El Paso) as determined by the destination in Mexico.
3. The Central Transport Border Specialist contacts the drayage carrier (cross freight from one country to another).
4. The Central Transport Border Specialist works with the broker to prepare the required documents. We are partnered with EXIM for Mex/U.S. customs brokerage.
5. The freight is then tendered to the partner carrier in Mexico.

Northbound:

1. Mexico partner picks up the freight and moves it to the closest border city as determined by the destination in the U.S.
2. Our Border Specialist contacts the drayage carrier.
3. Our Border Specialist works with the customer's existing customs broker or provides one if needed through our partner companies.
4. The freight is tendered to a U.S. Central Transport terminal and moves within our network to the destination in the U.S. or Canada.

What is the Broker process? Our Border Specialist in Laredo, Texas will be the liaison between you and the broker. You must provide your business contact information by emailing 780.cs.espanol@centraltransport.com. The broker will then take over the process. Many customers already have a broker and we will need to know who they are in order to handle the freight.

Important information regarding bonds - If you already have a broker and you want your customs broker to issue an IT bond to cross the border then the following needs to occur:

- Your broker must agree to Central Transport's Terms and Conditions.
- 780.cs.espanol@centraltransport.com or customs@centraltransport.com will send a copy of the terms and conditions. Once your broker agrees to Central Transport's terms and conditions they must provide their filer code to the same email as above.
- Your broker **must have** both U.S. & Mexico offices and **must** be able to cancel and issue new bonds if needed.

What are the fees? Our brokerage service is a flat fee and does not include transportation costs. Southbound customs brokerage fee: \$175.00 USD. Northbound customs brokerage fee: \$110.00 USD The importer of record pays any applicable tax & duties directly to the appropriate governmental agencies. Any inspection fees will be part of an additional accessorial charge.

How much time does it take for new customers to ship with a customs brokerage service? It takes an average of 10 business days if you have not shipped internationally before. It can be as fast as 24 hours if you have. Customs clearance typically takes 24-48 hours from the point of notification to the customs broker (if using our broker).

How are the U.S., Canada, and Mexico charges calculated? U.S. & Canada charges are calculated by the customer's current discount or pallet pricing program. Mexican charges are published in Central Transport's Mexico Rate and Rules tariff CTII 799 series. Rates can be requested by emailing the ratequotes@centraltransport.com and are provided within 2 hours maximum.

Can the customer use a master BOL for multiple LTL shipments to avoid customs fees? Central Transport prefers issuing 1 PRO number for every bill of lading ensuring that everything is accounted for during a customs audit.

How does pricing work for indirect points in Mexico? If the service area is not covered in CTII799 series rates, our Border Specialist will reach out to obtain spot pricing and from available partner carriers.